

FOLLOW INSTRUCTIONS BELOW WHEN THERE IS AN INJURY ON THE JOB

- Immediately contact Marsha Goertz, Leave and Benefits Manager and then complete the online <u>FIRST REPORT OF INJURY REPORT</u> at tasbrmf.org/claims (You do not need an account to file this report.)
- Detailed instructions for completing the online report are included in this packet (STARTS ON PAGE 7!). It looks complicated, but once you get started you'll see that it's pretty simple. You must follow the instructions at the end of this packet as you are entering the information.
- The injured employee can complete the online report if they are able to do so, otherwise the campus must complete the online report upon notice of the injury.
- ✓ If employee feels he/she may seek medical treatment, complete and return the attached <u>Verification of Employment for a WC Injury or Illness Form</u> to the employee to take to Physician/Urgent Care. (Principal, Nurse, Office Staff can complete this form.)
- ✓ Give this entire packet to the employee for future reference.
- ✓ Let the employee know that they will be contacted via phone by a Worker's Comp Claims Adjuster within 24-48 hours. *IT IS IMPORTANT THAT THEY TAKE THIS CALL.*

IMPORTANT:

All treatment must be from an Alliance Provider listed at www.pswca.org. (See attached recent listing of local providers.)

EXTREMELY IMPORTANT!!!

ALLY and/or FastAid Urgent Care ARE NOT APPROVED FACILITIES. EMPLOYEES SHOULD NOT SEEK TREATMENT FROM EITHER FACILITY AT THIS TIME. VISITS TO THESE FACILITIES WILL NOT BE COVERED BY TASB.

Please refer injured employee directly to the Leave and Benefits Manager for any further questions or issues regarding any workers' compensation injury.

To search for Worker's Compensation Primary Care Physicians in the Bastrop area, refer to the Primary Care Provider list enclosed in this packet or the website: www.pswca.org.

For true emergencies, go to the nearest hospital emergency room.

Be sure to alert Marsha Goertz, Leave and Benefits Manager, immediately if employee misses any time due to the reported accident, **or** returns to work from extended leave due to the accident. Please don't hesitate to call with questions or concerns, 512-772-7135.

Please note that failure to complete this information in an efficient and timely manner can result in fines up to \$25,000 a day per occurrence.



Take this form with you when you seek medical treatment.

906 Farm Street Bastrop, TX 78602 512-772-7135 ph 512-548-7678 fax

Verification of Employment for a Reported Workers' Compensation Injury or Illness

Employee Name _____ Date of Injury _____

Date of Birth______ Social Security Number ______

Brief explanation of work Related Injury or Illness that occurred:

Post-Accident Drug Test Not Required Unless Previously Notified.

Bastrop ISD workers' compensation coverage provider is the Texas Association of School Boards Risk Management Fund which is a member of the Political Subdivision Workers' Compensation Alliance (the Alliance.) For emergencies, an injured employee may go to the nearest emergency room. Otherwise, all other treatment must be from an Alliance Provider included in this packet, or listed at www.pswca.org.

Ally Medical and/or FastAid Urgent Care in Bastrop ARE NOT APPROVED FACILITIES. PLEASE DO NOT SEEK TREATMENT FROM EITHER FACILITY AT THIS TIME. Visits to these facilities at this time will not be accepted by TASB.

Please submit all claim and medical billing information to:

TASB Risk Management Fund PO Box 2010 Austin, TX 78768-2010

Phone: (800) 482-7276 (800) 580-6720 Fax: **Pre-Authorization** Phone: (800) 482-7276 ext. 6654 Fax: (888) 777-8272

Campus Signature	Title
Phone Number	Date

Providers, please submit Work Status Reports and all Job Description enquiries to:

Marsha Goertz –BISD Leave and Benefits Manager mgoertz@bisdtx.org Ph. 512-772-7135 Fax 512-548-7678





Optum PO Box 152539 Tampa, FL 33684-2539

NOTE: This First Fill card is only valid for your workers' compensation injury or illness. Fill in your information and present the card to your pharmacy.

MAKING IT EASY... TO GET WORKERS' COMPENSATION PRESCRIPTIONS FILLED.

Optum has been chosen to manage your workers' compensation pharmacy benefits for TASB Risk Management Fund. Below is your First Fill card that will allow you to receive your injury-related prescriptions at your local pharmacy. Please fill out the card based on the instructions below.

Injured Employee:



If you need a prescription filled for a work-related injury or illness, go to an Optum Tmesys® network pharmacy. Give this temporary card to the pharmacist. The pharmacist will fill your prescription at low or no cost to you.



If your workers' compensation claim is accepted, you will receive a more permanent pharmacy card in the mail. Please use that card for other work-related injury or illness prescriptions.

Most pharmacies, including Walgreens, our preferred provider, and all major chains, are included in the network. To find a network pharmacy call 1-866-599-5426 or visit Questions? Need Help?

Rx

 tmesys.com.

 image: complexity of the second secon

Notice to Cardholder: Present this card to the pharmacy to receive medication for your work-related injury. To locate a pharmacy: tmesys.com.

Tmesy			y Help Desk	
	1-800-9)64	-2531	
	<u>NDC</u>		Envoy	
RxBIN	004261	or	002538	
RxPCN	CAL	or	Envoy Acct. #	
GROUP	TASBFF			
	G/ 12	or	Envoy Acct. #	

The following entities comprise the Optum Workers Compensation and Auto No Fault division: PMSI, LLC, dba Optum Workers Compensation Services of Florida; Progressive Medical, LLC, dba Optum Workers Compensation Services of Ohio; Cypress Care, Inc. dba Optum Workers Compensation Services of Georgia; Healthcare Solutions, Inc., dba Optum Healthcare Solutions of Georgia; Settlement Solutions, LLC, dba Optum Settlement Solutions; Procura Management, Inc., dba Optum Managed Care Services; Modern Medical, dba Optum Workers Compensation Medical Services, collectively and individually referred as "Optum."





Provider Listing - 1/4/2022

Primary Care Providers

Within 20 miles of Bastrop, TX 78602

4 Providers Located

Sammy Lerma MD, Sammy Lerma III, MD, PA Family Medicine

1109 Church St. Bastrop, TX 78602 Phone: (512) 321-3311 Fax: (512) 321-2611

0.4 miles Additional Languages: Spanish

Augustin Batlle MD, Bastrop Medical Clinic, P.A. Internal Medicine, Occupational Medicine

195 S. Hasler Blvd., Ste. B-1 Bastrop, TX 78602 Phone: (512) 308-1555

1.3 miles Additional Languages: Spanish

FastMed Urgent Care, FastMed Urgent Care Urgent Care Clinic

717 Hwy. 71 W., Ste. 500 Bastrop, TX 78602 Phone: (512) 332-2273 Fax: (512) 308-9842

2.2 miles

Desmar Walkes MD, A+ Lifestyle Medical Group Family Medicine

815 Hwy. 71 W. , Ste. 1150 Bastrop, TX 78602 Phone: (512) 321-1098 Fax: (512) 303-0885

2.8 miles

OFFICE OF INJURED EMPLOYEE COUNSEL





Notice of Injured Employee Rights and Responsibilities in the Texas Workers' Compensation System

As an injured employee in Texas, you have the right to free assistance from the Office of Injured Employee Counsel (OIEC). This assistance is offered at local offices across the State. These local offices also provide other workers' compensation system services from the Texas Department of Insurance (TDI). TDI is the State agency that administers and regulates the workers' compensation system through the Division of Workers' Compensation (DWC).

Many services provided by OIEC and DWC can be completed over the telephone. You can contact OIEC by calling the toll-free telephone number 1-866-EZE-OIEC (1-866-393-6432). Additional information, including office locations, is available on the Internet at: <u>www.oiec.texas.gov</u>. You can contact DWC by calling the toll-free telephone number 1-800-252-7031. Information about DWC is available on the Internet at: <u>www.tdi.texas.gov</u>.

Your Rights in the Texas Workers' Compensation System:

- 1. You have the right to hire an attorney to help you with your workers' compensation claim. For assistance locating an attorney, contact the State Bar of Texas' lawyer referral service at 1-877-983-9227 or http://www.texasbar.com/. Attorney referral information can also be found on OIEC's website at www.oiec.texas.gov.
- 2. You have the right to receive assistance from OIEC if you do not have an attorney.

OIEC Customer Service Representatives and Ombudsmen are available to answer your questions and provide assistance with your workers' compensation claim by calling OIEC or visiting an OIEC office. You must sign a written authorization before an OIEC employee can access information on your claim. Call or visit an OIEC office to fill out the written authorization. Customer Service Representatives and Ombudsmen are trained in the field of workers' compensation and can help you with scheduling a dispute resolution proceeding about your workers' compensation claim. An Ombudsman can also assist you at a benefit review conference (BRC), contested case hearing (CCH), and an appeal. However, Ombudsmen cannot make decisions for you or give legal advice.

- 3. You may have the right to receive medical and income benefits regardless of who was at fault for your injury, with certain exceptions. Your beneficiaries may be entitled to death and burial benefits. Information about the exceptions can be found at <u>www.tdi.texas.gov</u> or by visiting with OIEC staff.
- 4. You may have the right to receive medical care to treat your workplace injury or illness for as long as it is medically necessary and related to the workplace injury.

You may have the right to reimbursement of your incurred expenses after traveling to attend a medical appointment or required medical examination if the trip meets qualifying conditions.

5. You may have the right to receive income benefits for your work-related injury.

There are several types of income benefits and eligibility requirements. Information on the types of income benefits that may be available and the eligibility requirements can be found at <u>www.tdi.texas.gov</u> or by visiting with OIEC staff.

6. You may have the right to dispute resolution regarding income and medical benefits.

You may request Medical Dispute Resolution if you disagree with the insurance carrier regarding medical benefits. You may request Indemnity (Income) Dispute Resolution if you disagree with the insurance carrier regarding income benefits. The law provides that your dispute proceedings will be held within 75 miles from your residence.

7. You have the right to choose a treating doctor.

If you are in a Workers' Compensation Health Care Network (network), you must choose your doctor from the network's treating doctor list. You may change your treating doctor once without network approval. If you are not in a network, you may initially choose any doctor who is willing to treat your workers' compensation injury; however,

changing your treating doctor must be pre-approved by the DWC if you are not in a network. If you are employed by a political subdivision (e.g. city, county, school district,) you must follow its rules for choosing a treating doctor. It is important to follow all the rules in the workers' compensation system. **If you do not follow these rules, you may be held responsible for payment of medical bills.** OIEC staff can help you to understand these rules.

8. You have the right for your workers' compensation claim information to be kept confidential.

In most cases, the contents of your claim file cannot be obtained by others. Some parties have a right to know what is in your claim file, such as your employer or your employer's insurance carrier. Also, an employer that is considering hiring you may get limited information about your claim from DWC.

Your Responsibilities in the Texas Workers' Compensation System

- 1. You have the responsibility to tell your employer if you have been injured at work while performing the duties of your job. You must tell your employer within 30 days of the date you were injured or first knew your injury or illness might be work-related.
- 2. You have the responsibility to know if you are in a Workers' Compensation Health Care Network (network). If you do not know whether you are in a network, ask the employer you worked for at the time of your injury. If you are in a network, you have the responsibility to follow the network rules. If there is something you do not understand, ask your employer or call OIEC. If you would like to file a complaint about a network, call TDI's Customer Help Line at 1-800-252-3439 or file a complaint online at http://www.tdi.texas.gov/consumer/complfrm.html#wc.
- 3. If you worked for a political subdivision (e.g., city, county, school district) at the time of your injury, you have the responsibility to find out how to receive medical treatment. Your employer should be able to provide you with the information you will need in order to determine which health care providers can treat you for your workplace injury.
- 4. You have the responsibility to tell your doctor how you were injured and whether the injury is work-related.
- 5. You have the responsibility to send a completed Employee's Claim for Compensation for a Work-Related Injury or Occupational Claim Form (DWC041) to DWC. You have one year to send the form after you were injured or first knew that your illness might be work-related. Send the completed DWC041 form even if you already are receiving benefits. You may lose your right to benefits if you do not timely send the completed claim form to DWC. For a copy of the DWC041 form you may contact DWC or OIEC.
- 6. You have the responsibility to provide your current address, telephone number, and employer information to DWC and the insurance carrier. DWC can be contacted at 1-800-252-7031.
- 7. You have the responsibility to tell DWC and the insurance carrier anytime there is a change in your employment status or wages. (Examples of changes include: you stop working because of your injury; you start working; or you are offered a job).
- 8. Eligible beneficiaries or persons seeking death and burial benefits have the responsibility to send a completed Beneficiary Claim for Death Benefits (DWC-042) to DWC within one year following the employee's date of death.
- 9. You are prohibited from making frivolous or fraudulent claims or demands.



How to File a First Report of Injury (FROI)

2021-2022 Campus or Department Instructions

Start here: tasbrmf.org/claims

TASB RISK F	UND	About Us Contact Us Report a Claim Login
Programs Memb	per Service Center Learning & News	Connect with us:
Auto ,	Report a Claim	
Liability Property Privacy & Information Security Unemployment Compensation Workers' Compensation <u>Get a Quote</u>	Report a Claim If you need immediate assistance, please call 800.482.727 are answered 24/7, including after hours and on the week you call outside of business hours, our answering service of contact an adjuster and you will receive a call within one h Jump to: Auto Liability Property Cyber Unemployment compensation Quarterly Wage States	ends. If password to access some will resources. If you need access, speak with your program contact —the person in your organization
	 Workers' Compensation claims First Report of Injury Program administrators who do not use the FROI Admin application, or Campuses and departments who need to report an empinjury to their organization's workers' compensation provadministrator: First Report of Injury WC Claim Please type in your organization below to report a worker compensation First Report of Injury Organization Type In Your Organization Here 	Want to know more about what the Fund can do for you? Your <u>marketing consultant</u> can connect you to experts on training, loss prevention resources, and additional
		e BASTROP ISD into the rch bar and then click here.



Campus or Department Instructions for Filing a First Report of Injury (Updated 8/9/21) - 2 -

TASB [®] RISK FUND		
Reporting a Claim		Log Out and Exit
 What you will need: Basic information about what happened, including date, location, etc. Additional details about the employee who was injured, such as name, address, and wage information 		
 What you should know: The reporting form will timeout after 120 minutes of inactivity. You can find detailed instructions on how to report a workers' compensation claim in this guide. 		
When you are finished filling out the First Report of Injury (FROI) on the next page, be sure to click on the "Save Changes" button at the top of the page to submit to TASB.		
Start a FROI Click here to start your FROI.		
	Chat now	Ċ

Important:

Please note that all items marked with a red asterisk (*) are mandatory. If you are unsure of the correct information, please use the applicable placeholders listed in this guide. Placeholders are outlined in red.

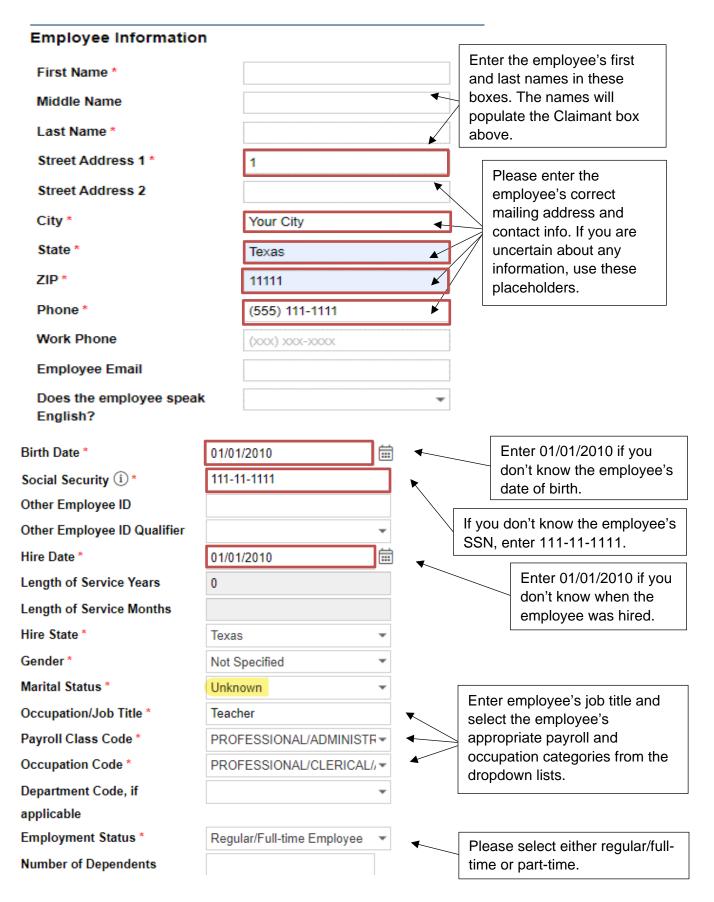
Any placeholders or incorrect information will be corrected by your administrator upon submission.



Campus or Department Instructions for Filing a First Report of Injury (Updated 8/9/21) - 3 -

New First Report of Inj	jury					Complete Incident or Ca	ancel
Employer General Inform	nation						-
Member	Education ISI)					
Physical Address City State ZIP FEIN Phone Is this a corrected copy?*	123 1 st Street Your City Texas 00000 12345678 (123) 456 789	Γ	If you hav	ator pleas	e call or en	a FROI to your nail them to advise of iling a corrected copy	
Insured Report Nun Location * Did injury or illness		ADMINISTRATION (Main Mer	mb Q. ▼	Leave thi	s blank.		
occur on employer' premises?	's					ying glass to select th from the list.	e
					-	s, select "No" and ento at will appear to the ri	
Insured Report Number Location * Did injury or illness expose occur on employer's premises?	No V				Address where Injury Occurred ①	/Ilness	
Since you selected injury di	d not occur on emplo	rer's premises, please complete the accident addr	ess fields to the right.				







Campus or Department Instructions for Filing a First Report of Injury (Updated 8/9/21) - 5 -

Wages		F	Please enter 1.00. Your administrator
Wage Rate *	1.00	-	vill input exact wage rate later.
Wage Rate Type (i) *	Daily 🔹	L	
# Days Worked Per Week *	5		Select daily for now. Your administrator will correct this later.
# Hours Worked Per Week			
Full Pay On Day Of Injury	Yes 💌	\searrow	Please enter 5 days for full time
Did Salary Continue?	•		and 1 for substitutes. If necessary, your administrator will correct this.
Gross Amount of Last	K		
Paycheck			
Type of Pay (i)	▼ .	◀	Leave these boxes blank for now.
Has employee elected to use	•		blank for how.
state, sick or vacation leave in	n		
lieu of temporary income			
benefits?			
If so, how many leave hours			
have they elected to use?			
Occurrence Information			
Date of Injury/Illness *	10/20/2020	_	Enter the time and date of injury.
Time Employee Began Work	12:00PM	>	
Time of Injury or Illness	10:00 PM		
Exposure *			
Date Employer Notified *	10/20/2020		This is the date the secretary,
Has the employee lost time or	*		principal, nurse, or supervisor first knew of incident.
expected to lose time from			knew of incident.
work?			
Was the injury or illness	~		Click the magnifying glasses to select the
exposure fatal? Employee's Supervisor			employee's injury, affected body part, and
Supervisor Phone Number			cause of injury from the lists. You can
Type of Injury/Illness *			also type the employee's injury/body part or its corresponding code number into the
	Contusion Q		search bar and select from the dropdown
Part of Body Affected *	Knee Q	\geq	lists.
Cause of Injury *	Fall, Slip, or Trip - Liquid or Grea		Note: These are national, standardized codes. Choose the option that best matches your incident. (Give it your best guess!)



Campus or Department Instructions for Filing a First Report of Injury (Updated 8/9/21) - 6 -

				Examples include walking,
Worksite location of injury (i)			/	cleaning, or cooking.
Was employee doing their	•	/		
regular job?				
Specify activity the employee	Walking through hallway			Explain how the injury
was engaged in when the				occurred. Be concise and to the point. Specify body
injury or illness exposure				part(s) and exact
occurred *				location and side of
How did the injury or illness	Slipped in puddle and fell on le	eft hip		body. This space is
exposure occur? (i) *				limited so please be brief.
	For example, employee slipped	d op wet floor i	a ballu	
	on both knees	off wet noor in	Tidliv	ay write warking and reli
Is the employee seeking or	Yes	_		
expected to seek medical	165	•		ord Only is for no medical timent, no lost time, and no
treatment?*				stions or concerns.
Type of Claim (i) *	Medical Only	•	Med	lical Only is for initial medical and/
	inousai enij			o more than 5 days of lost time.
			Los	t Time/Indemnity is for ongoing
				lical treatment and/or lost time and ther.
Treatment Information				
Medical Provider				Enter doctor/hospital
Physician/Hospital Name		4		information if known. These
Address				are not mandatory fields.
				addresses.
City				
State		•		
ZIP	############			
Phone	(XXX) XXX-XXXX			
Fax	(xxx) xxx-xxxx			This field is mandatory. Select
				the appropriate option from the
Initial Treatment *	Minor clinic/hospital med	dical re 🕶		dropdown list.



Campus or Department Instructions for Filing a First Report of Injury (Updated 8/9/21) - 7 -

Other Inform	nation				This is the day	ate that the location	
Date Administ	rator Notified	10/20/2020			Administrato		
Date Prepared	*	10/20/2020		Ē			
Preparer's Na	me *	John Smith					
Preparer's Title *		Supervisor			Leave this blank for your FR		
Preparer's Pho	one *	(234) 567-8900	(234) 567-8900		Administrator to complete.		
E-mail addres	s to receive			×			
confirmation (ì				and their cor	ny known witnesses Itact information. le student names.	
Witness				_			
Witness Phone	e #	(xxxx) xxxx-xxxxx				You can use this space to enter	
					1	information or alerts for your administrator. This information will not be visible on the FROI.	
New First Report of Inju	ıry					Complete Incident or Cancel	
Address						≯	
City					/		
State	•						
ZIP	############		[/		
Phone Fax	(xox) xoxx-xox (xox)		After	vou've fille	ed out all the re	equired fields, click	
	xxxx (xxx)			•		ur administrator.	
Initial Treatment *	Minor clinic/hospital medical re	۲					
Other Information							
Date Administrator Notified	10/20/2020		Witness				
Date Prepared *			Witness Phone #	(000-000)	x		
Preparer's Name *	John Smith		All Other Information				
Preparer's Title *	Supervisor						
Preparer's Phone *	(234) 567-8900					/	
E-mail address to receive							
confirmation (1)			Dnce the form is comp FROI to your TASB FR		e Incident (located at the top right	of the form) to submit the	



Campus or Department Instructions for Filing a First Report of Injury (Updated 8/9/21) - 8 -

TASB [®] RISK FUND New First Report o	of Injury	live.origamirisk.com says Are you ready to complete this		Cancel	Complete In	ncident or <u>Cancel</u>
Employer General Ir	nformation					
Member Physical Address City State ZIP FEIN Phone Is this a corrected copy Insured Report Number Location * Did injury or illness exp	ADMINISTRATION (Main	Complete the incident reporting by clicking OK.	Mailing Address City State ZIP	PO Box 123 Your City Texas 00000		
occur on employer's premises?						
premises :					Chat now	Q
Employee Information	on				Child How	<i>~</i>
TASB RISK FUND Upload Claim File Docume Save Successful Rease upload any relevi- to finish reporting your	ant documentation such as videos, pr	notos, passenger lists, police reports, damage estilm jury (FROI), it has been sent to your TASB FROIAd	ates, medical, or legal notices. Ot ministrator for review. To downloa	herwise, you've provided encugh info d a copy of the FROI, use your brows	mation for us to begin processing	. Click I'm done below
#1 Doe, Jane R (EV20200043	398-1)					Usload File
No files uploaded.						
		Г				

I'm done or Click here to exit

Congratulations! You have successfully completed your FROI. If you want a PDF copy of your report, refresh your browser and a link will appear.

How to Refresh your browser:

Chrome: Hold down Ctrl and press F5Windows: Hold down Ctrl and press F5Internet Explorer: Hold the Control key, press the F5 key.

TASB [®] RISK FUND Upload Claim File Documer	ntation					
provided enough information	tion for us to begin pro	cessing. Click I'm done below to fin	police reports, damage estimates, n ish reporting your claim. If submittin bur browser's refresh button to displ	g a First Repo		
Filename			Description	Folder	Entry Date	
EMPLOYERS FIRST REPORT O	OF INJURY OR ILLNESS CLAI	<u>M.pdf</u>	FROI DWC-01	Claims	12/07/2020 12:06 PM	
		Click here to down the employee.	nload a copy of the	FROI to	o give to	
I'm done or <u>Click here to ovit</u>	hen vou're fi	nished, click "I'm Do	ne"			

If you have questions please contact your FROI Administrator, Marsha Goertz at 512-772-7135 or mgoertz@bisdtx.org

